

## JOB EXPECTATION



**POSITION:** Youth Worker-Child/Youth Crisis Respite Service (CYCRS)

**FUNCTION:** To support the designated MASH Trust clients in creating and maintaining a safe and supportive environment to assist the Children/Youth through the crisis period.

**RESPONSIBLE TO:** Manager- Dual Diagnosis.

**REPORTS TO:** Team Leader -Child/Youth Crisis Respite.

### **FUNCTIONAL RELATIONSHIPS:**

#### **Internal**

Board of Trustees  
CEO  
General Manager – Operations  
Manager- Dual Diagnosis  
Team Leader –CYCRS  
Program Coordinator- CYCRS  
Other MASH Staff

#### **External**

Family/Whanau/Advocates  
Community Agencies  
Allied Health Professionals  
Child Adolescent & Family Mental Health Services  
Orango Hinengaro Mental Health Services.

## Key Duty Areas

1. Client Support
2. Environmental Management
3. Professional Development
4. Other Duties

<p><b>1. Client Support</b></p>	<p>Provide client support that is safe, client focused, and in accordance with the MASH philosophy, policies and procedures, standards laid down in the HFA Service Description and the principles of the Treaty of Waitangi</p> <p>Deliver support within legal and ethical frameworks defined by MASH and the wider community, in consultation with trained Mental Health personnel.</p> <p>Assist clients with gathering information to ensure they can make informed choices</p> <p>Assist clients with gathering information to ensure they can make informed choices</p> <p>Assist clients' participation in leisure activities, sporting and recreational pursuits</p> <p>Assist clients' participation in ongoing treatment planning as required</p>	<ul style="list-style-type: none"> <li>• Clients receive support and advice that is safe, client focused and is delivered in accordance with the MASH philosophy, policies and procedures, standards laid down in the HFA Service Description and the principles of the Treaty of Waitangi</li> <li>• Clients are actively encouraged to take part in activities</li> <li>• Clients are actively encouraged to participate in their ongoing treatment and planning of that treatment</li> </ul>
<p><b>2. Environmental Management</b></p>	<p>Ensure living conditions of clients and maintenance of the residence is physically safe, hygienically acceptable and are conducive to optimise physical and mental health</p>	<ul style="list-style-type: none"> <li>• Physical environment of house is safe and hygienic</li> <li>• Physical environment is conducive to optimise mental and physical health</li> </ul>
<p><b>3. Professional Development</b></p>	<p>Be actively responsible for own professional development and utilise skills and strengths in the</p>	<ul style="list-style-type: none"> <li>• Actively takes responsibility for own professional development</li> </ul>

	support and ongoing development of other staff within MASH.	<ul style="list-style-type: none"> <li>• Actively encourages other staff to develop their skills and expertise</li> </ul>
<b>4. Other duties</b>	<p>To be involved in the future planning and evaluating of MASH activities, job developments, clients' opportunities and policies and procedures.</p> <p>Any other reasonable duties within the scope and nature of the role of Youth Worker requested by management</p>	<ul style="list-style-type: none"> <li>• Provides feasible and reliable involvement in the development of own service and MASH as an organisation</li> <li>• Is flexible in approach to work.</li> </ul>

## PERSON SPECIFICATIONS

<b>1. Qualifications, Knowledge and Experience</b>	<ul style="list-style-type: none"> <li>• Possesses a knowledge and understanding of mental health and addiction services;</li> <li>• Demonstrate an understanding of people with alcohol/drug addictions as well as mental health issues;</li> <li>• Maintain a current First-Aid Certificate;</li> <li>• Maintain a current valid driver's licence;</li> </ul>
<b>2. Communication skills</b>	<ul style="list-style-type: none"> <li>• Ability to communicate articulately with clients, family members, other staff and agencies;</li> <li>• Keep records in a clear, concise and accurate format.</li> </ul>
<b>3. Problem Solving</b>	<ul style="list-style-type: none"> <li>• Ability to identify, evaluate and solve problems</li> </ul>
<b>4. Flexibility</b>	<ul style="list-style-type: none"> <li>• Demonstrated initiative;</li> <li>• Be adaptable and able to accommodate change;</li> <li>• Willingness to work shift-work, including nights and weekends</li> </ul>
<b>5. Team Work</b>	<ul style="list-style-type: none"> <li>• Operate independently as well as being a contributing team player</li> </ul>
<b>6. Professionalism</b>	<ul style="list-style-type: none"> <li>• Practise safe and ethical support and be accountable for those outcomes;</li> <li>• Promote the health and wellness of individuals, families / whanau, and communities;</li> <li>• An empathy with understanding of bi-culturalism;</li> <li>• Demonstrate an open-minded non-judgmental approach, and integrity;</li> <li>• Provide appropriate intervention for individual clients;</li> <li>• Contribute to the planning, coordinating and identification of in-house dual diagnosis rehabilitation programs;</li> <li>• Attend regular Staff Meetings</li> </ul>
<b>7. Professional Development</b>	<ul style="list-style-type: none"> <li>• Participate in individual career development strategies and professional growth;</li> <li>• Under take specialised MASH dual diagnosis training as required from time to time</li> </ul>